



At Lifeplan, we understand there may be times that you need some help or support from someone other than a Lifeplan staff member.

An **Advocate** is someone that can help you. This help might include making a complaint or giving feedback to Lifeplan.

Advocates can also support you if there is a serious incident during your time at Lifeplan.

We treat all Advocates with respect, and understand the important role they play.

An Advocate may be someone you know and trust, including:

- Parent
- Friend
- Relative
- Neighbour
- Teacher

An Advocate may also be a professional from another service.

Here are some Advocacy services that can help you:

- Office of the Public Advocate
1300 858 455
- Health Consumer's Council WA
08 9221 3422
- Citizen Advocacy Perth West
08 9445 9991
- People with Disability WA
08 9420 7279
- Midlas Midland
08 9250 2123
- Mental Health Advocacy Service
08 6234 6300

- Sussex Street Community Law
08 6253 9500
- EDAC (Ethnic Disability Advocacy Service)
08 9388 7455
- Commonwealth Ombudsman
1300 362 072
- Developmental Disability WA
08 9420 7203

The Government also has an Advocacy finder – which is free and gives you information for Advocates in your area

<https://disabilityadvocacyfinder.dss.gov.au/disability/ndap/>

If you have a concern, you can also contact the **NDIS Commission:**

Call: **1800 03 55 44**

Or go to their website:

www.ndiscommission.gov.au